

***Return a completed survey by March 1st, 2024 to be entered into a random drawing for a \$20 credit on a future water bill. ***

Use QR code to complete the survey from your smart phone or device:



Service Line Inventory
Customer Survey
for
South Central Regional
Water District

Complete the survey below using this paper copy or submit online by scanning the QR code at the top of this page with your smart phone. You may also visit www.southcentralwaternd.com

Survey Background

South Central Regional Water District (SCRWD) is being required by the US Environmental Protection Agency (EPA) and the North Dakota Department of Environmental Quality (NDDEQ) to develop an inventory of all water service lines. The ultimate goal of this effort is to identify water service lines that are made out of lead. This is a nation-wide requirement and SCRWD does not anticipate the presence of lead in our system.

Water Service Line Material Survey





Please complete the following survey online via the QR code or website, or you may mail it to our PO Box 4182 Bismarck, ND 58502-4182 or deliver a completed paper copy to our office at 10700 Highway 1804 N. Bismarck, ND 58503. The survey is not mandatory, but if not completed, SCRWD staff may need to visit your home or building in the future to gather the information required by EPA and NDDEQ.

Resident Information

1. First Name: _____
2. Last Name: _____
3. Phone Number: _____
4. Property Address: _____
5. Please enter the account number found on your water bill: _____
6. Type of Occupancy (Circle One): **Owner** **Renter/Tenant**

Pipe Information


7. Identify and Select Water Service Line Material:

<p>To identify the material of your service pipe, check your household water meter or service connection, most commonly located in the basement. Check or circle the option below that best resembles your water service line:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Lead <input type="checkbox"/> Plastic <input type="checkbox"/> Copper <input type="checkbox"/> Galvanized <input type="checkbox"/> Unknown <input type="checkbox"/> Other 	<p>Lead  A dull, silver-gray color that is easily scratched with a coin. Use a magnet - strong magnets will not cling to lead pipes.</p> <p>Galvanized  A dull, silver-gray color. Use a magnet - strong magnets will typically cling to galvanized pipes.</p> <p>Copper  The color of a copper penny.</p> <p>Black or White Plastic or Poly  Black or white rigid pipe joined to the meter assembly or water supply with a clamp or compression fitting.</p>
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8. Water Service Line Installation Date (if known): _____

If you do not know the installation date of your water service line, please provide the year the home or building was built. _____

9. Source of Information:

How did you determine the material of your water service line?
(Check or Circle an option to the right) 

- Visual Inspection
- Lead Test Kit
- Plumbing Records
- Scratch Test
- Magnet Test
- Other

10. Add a Photo:

A photograph of your water service line as it enters your home/building is necessary for service line material verification. It is most important to capture your water service line in the photo. Please choose a method below to submit a photo:

1. Email to: southcentral@bartwest.com (please include your name or address)
2. Send via text message to: 701-954-8186 (please include your name or address)
3. Mail or deliver along with this paper form to the address below:

If you previously submitted this survey online, you may discard this form. If not, please mail to:

South Central Regional Water District
PO Box 4182
Bismarck, ND 58502-4182

Or deliver to:

South Central Regional Water District
10700 Hwy 1804 N
Bismarck, ND 58503



Example of a typical water meter assembly